

# HRSC Webmaster's Report November 27, 2018 to January 29, 2019

## SUMMARY

**No major activity or problems.**

## WEBMASTER ACTIVITY

### Updates and Changes to Website Pages since last Report

- Made topical updates to pink splash section of the Home Page.
- Made routine additions to the Archives page for online Bridges, board minutes, treasurer's reports and webmaster's reports.
- Made updates to past and upcoming event information. It is good to see that we have seven events in February!
- **Email, Hotline and Website Administration**
- Made routine mailing list updates and member distribution for last chance on charity lunch, eBridge free trial (one member using free trial at present) and eBridges for December and January.
- Handled routine Hotline emails about address changes, requests for links to be added to our website, etc.
- Performed a routine check of the entire website for dead links and made several corrections.
- Addressed a problem that occurred when Kay Nye's email address was added to the `Bridge_Editor@hrcaz.org` alias. It did not work.
  - Investigation with Newtek support discovered that this was because it was an AOL address, and AOL does not support the type of forwarding involved in SmarterMail's use of an alias.
  - I worked around the problem by creating a mailing list for `Bridge_Editor@hrcaz.org` instead of an alias—this worked. However, it used up one of the ten mailing lists we are allowed, so I had to merge the Bridge distribution mailing lists of `Bridge_2023@hrcaz.org` and `Bridge_2024_et_seq@hrcaz.org` into `Bridge_2023_et_seq@hrcaz.org`.
  - In a subsequent discussion with Newtek, I pointed out all the inconvenience I had been subjected to, and said I considered the limit of ten emailing lists uncompetitive and unnecessary, especially considering our mailing lists only have tens or hundreds of addresses in them. Newtek very politely agreed with me, and increased the limit to my suggested value of 20.
  - I was thus able to restore the `Bridge_2024_et_seq@hrcaz.org` mailing list.
- Got Newtek to restore Admin access to SmarterStats so graphs for this report could be generated. (I found it broken when I came to prepare this report, but they fixed it just in time.)

### Other—Member Survey

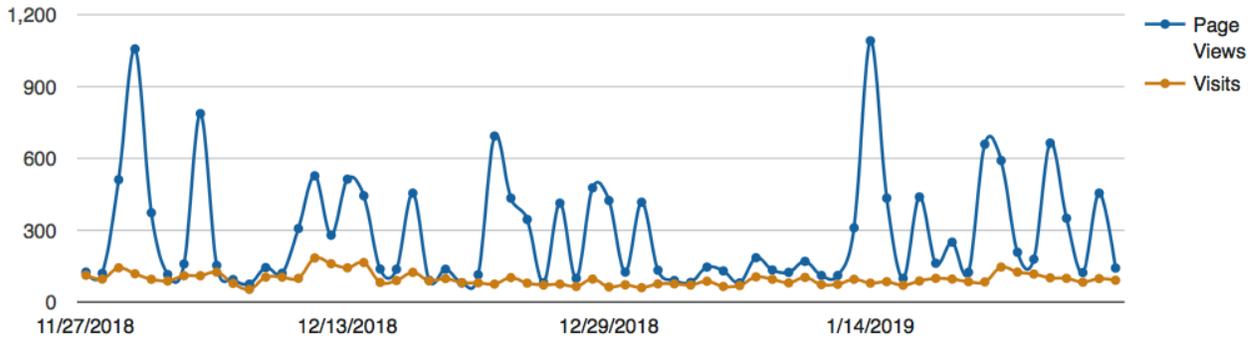
- Sent an example of a Survey Monkey survey on club events to board members at the end of November for comment.
- Made some improvements to the proposed survey and sent it to board members for comment at the January 30 board meeting, with the expectation that it would be sent out a few days after the meeting.

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## WEBSITE STATISTICS

### Site traffic report for November 27, 2018 to January 29, 2019

**Traffic Trend by Day**  
Date Range: 11/27/2018 to 1/29/2019



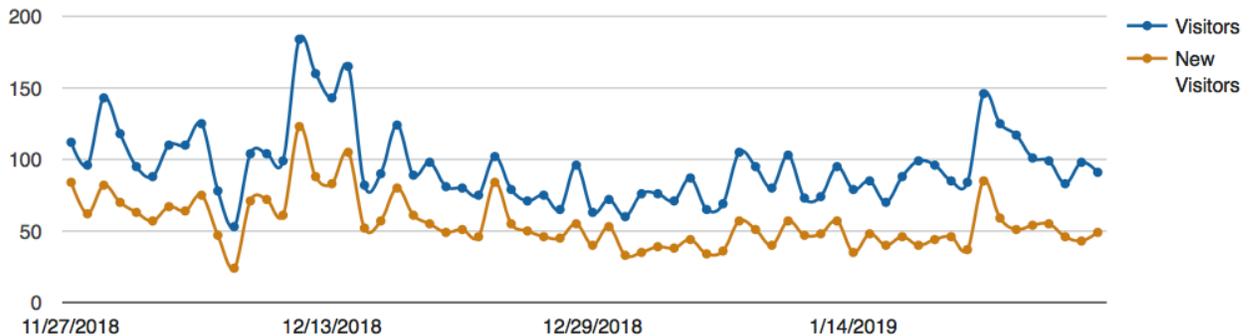
Two of the peaks were associated with IP addresses have high abuse confidence levels in the Abuse IP database, and have now been blocked from access to our website, namely:

11/30/2018 – 110.164.64.56 – Triple T Internet PCL, Sung Noen, Nakhon, Thailand at 94%

01/21/2019 – 103.115.42.90 - Gungzhiu Ailanzhu Technology Ltd, Gunagzhou, Guangdon, China at 60%

### Site visitors report for November 27, 2018 to January 29, 2019

**Visitors Trend by Day**  
Date Range: 11/27/2018 to 1/29/2019

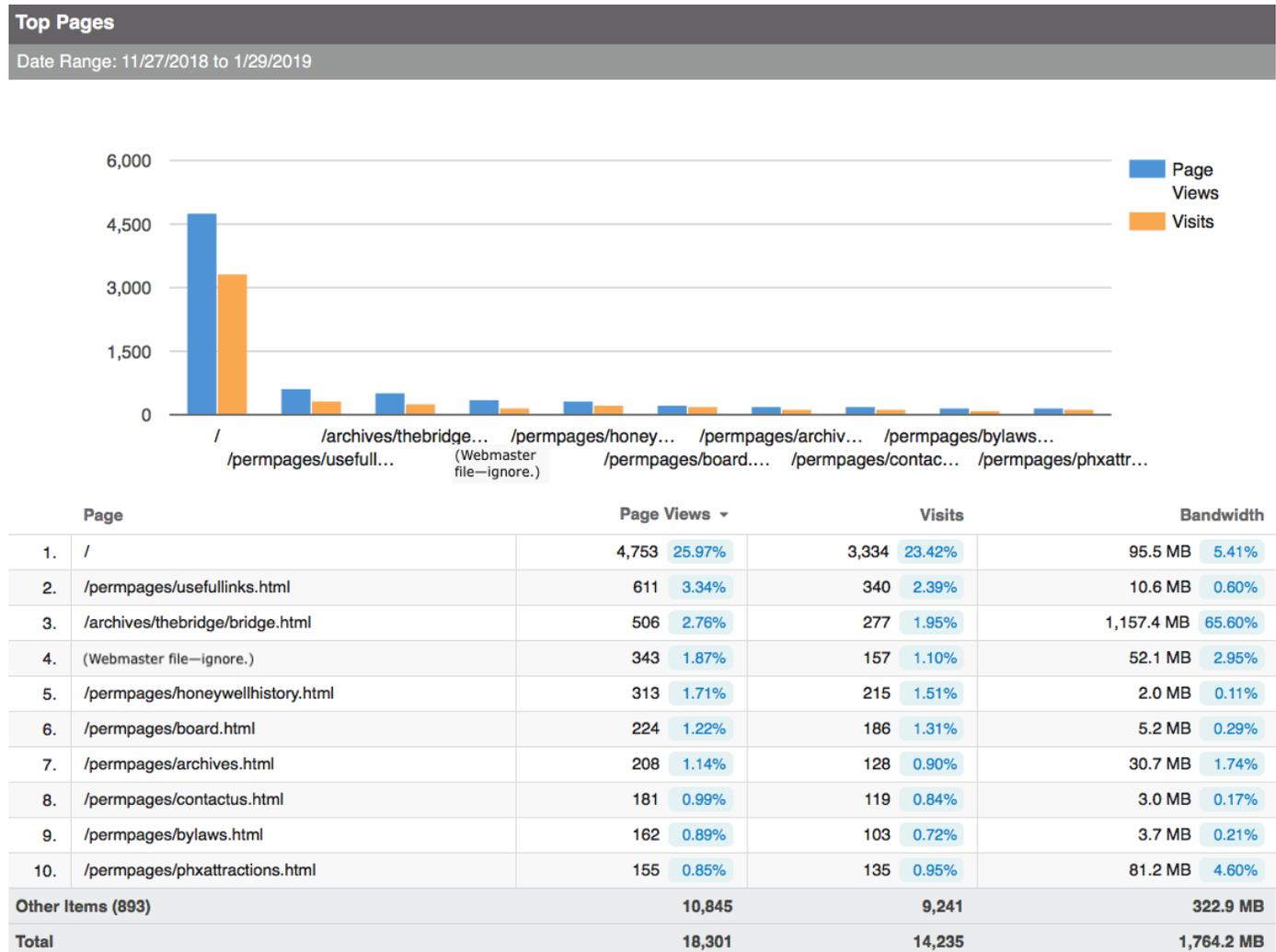


None of the peaks were associated with IP addresses have particularly high abuse confidence ratings.

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## The most visited pages for November 27, 2018 to January 29, 2019

Apart from the home page, the only two that stood out slightly were Useful Links and The Bridge.



## Other notable items

- The USA had 32% of page views and 92% of bandwidth. Canada had 9.5% of page views and 1.1% of bandwidth. Thailand had 9.2% of page views and negligible bandwidth.
- Review of high access levels by IP address over the whole two-month period identified one bad address: 101.51.106.223, or TOT Public Co Ltd in Hat Yai, Thailand, which has an 84% confidence level of abuse in the Abuse IP database and has now been blocked from access to our site. This ties in with the high level of access from Thailand noted in the paragraph above.
- Within the USA, Arizona accounted for 29% of page views and 64% of bandwidth. Next was Michigan 13% with 12% of page views and 4% of bandwidth.
- Phoenix, Scottsdale and Tempe were in the top ten US cities and accounted for 30% of all page views and 47% of bandwidth among US cities.