HRSC Webmaster's Report for August 27, 2018 to September 23, 2018

SUMMARY

Mass Email Attachment Problem

- Several members reported that they were unable to download the Oktoberfest flyer attached to a mass email sent out on September 18. This problem has been resolved.

WEBMASTER ACTIVITY

Mass Email Attachment Problem

- Several members reported that they were unable to download the Oktoberfest flyer attached to a mass email sent out on September 18. Most members, and myself during testing, had no problem with it. A re-send of the attachment, with the added option of downloading the flyer from a cloud server, resulted in no further reported problems.
- The problem was related to the format of the attachment first sent out; there is no network or similar problem.
- It seems most likely that this formatting problem was related to the webmaster's use of a different computer while he was overseas.
- The second version of the attachment was created and attached in SmarterMail in a slightly different way, and it appears this is all that was needed.
- This method will be used for all future attachments.

Updates and Changes to Website Pages since last Report

- Made topical updates to pink splash section of the Home Page.
- Made routine additions to the Archives page for online Bridges, board minutes, treasurer's reports and webmaster's reports.
- Made updates to upcoming event information.

Email, Hotline and Website Administration

- Made routine mailing list updates and eBridge distribution for September, and mass email transmissions for the cruise offer, Tim Mahoney talk and Oktoberfest.
- Handled routine Hotline emails about address changes, requests for links to be added to our website, etc.
- Performed a routine check of the entire website for dead links, and corrected one.

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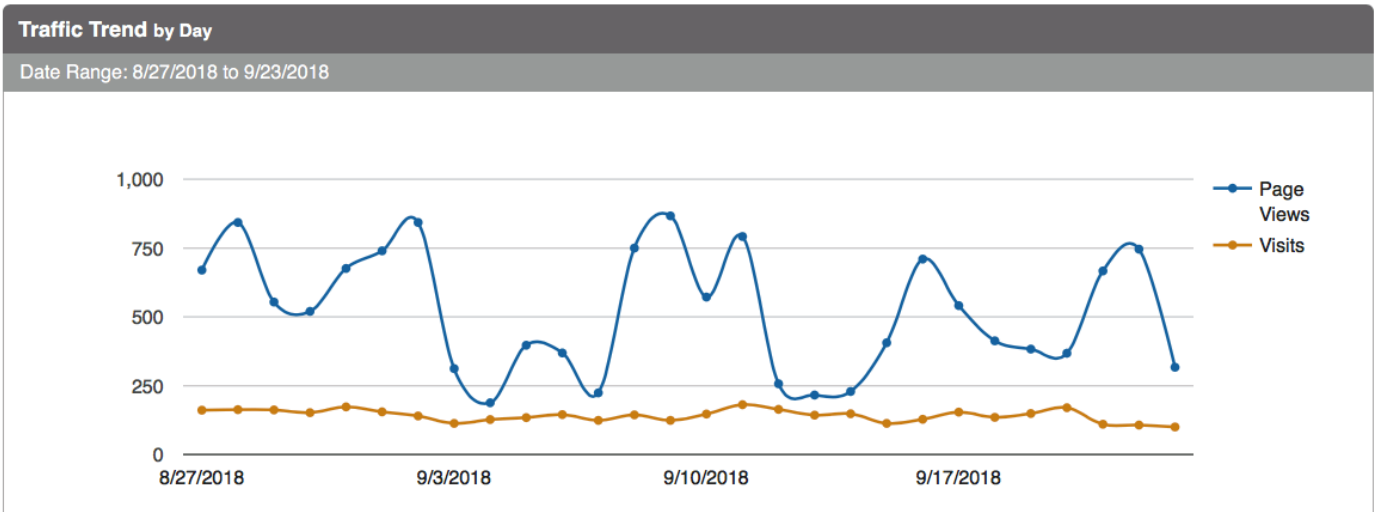
WEBSITE STATISTICS

I have had several communications with Newtek after the Most Visited Pages report did not work, as noted below. There were clearly more serious problems, related to some data not being collected, and the reports that appear to work may be giving incorrect information, although some of them look fine. As a result, I urged Newtek to get to the bottom of the problem, which they eventually did, and it was fixed a few minutes before the September 26 board meeting. The following reports were all generated after the problem was corrected.

Site traffic report for August 27, 2018 to September 23, 2018:



The main peaks were from the following organizations:

Date	Organization	Location	Confidence of Abuse
August 28	Google	Mountain View, CA	0%
September 2	OVH SAS	Strasbourg, France	16%
	Apple	Cupertino, CA	0%
	China Net Jiangsu Province Network	Zhenjiang, Jiangsu, China	20%
	Tencent Cloud Computing (Beijing)	Beijing, China	2%
September 9	PT Biznet Data Center	Jakarta, Indonesia	0%
	Tencent Cloud Computing (Beijing)	Beijing, China	13%
	Qinglong RoadLonghua New Area	Shenzhen, Guangdon, China	5%
	ADSL Pro	Brussels, Belgium	20%
September 11	Shanghai Vcloud Information Technology	Shanghai, China	15%
	TISP	Wilmington, DE	16%
	Digital Systems	Varna, Bulgaria	33%
September 16	TV Azteca Sucursal Colombia	Anapoima, Cundinamarca, Colombia.	5%
	Aliyun Computing	Hangzhou, Zhejiang, China	3%
September 22	OVH SAS	Roubaix, France	0%
	Uninet	Nakhon Phanom, Thailand	0%
	Tencent Cloud Computing (Beijing)	Beijing, China	5%

Based on these results, no new IP address blocking has been added.

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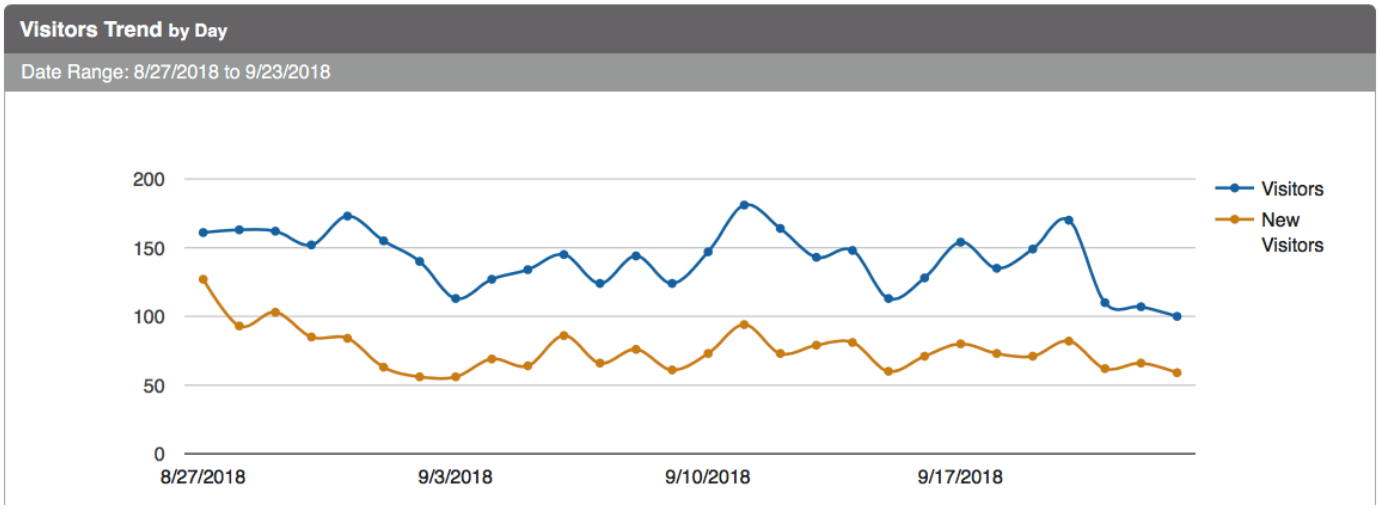
Site visitors report for August 27, 2018 to September 23, 2018:



Visitor traffic remains at similar levels to the last few reports, although a little higher—142 per day compared with 134, 93, and 110 for the previous three reports.

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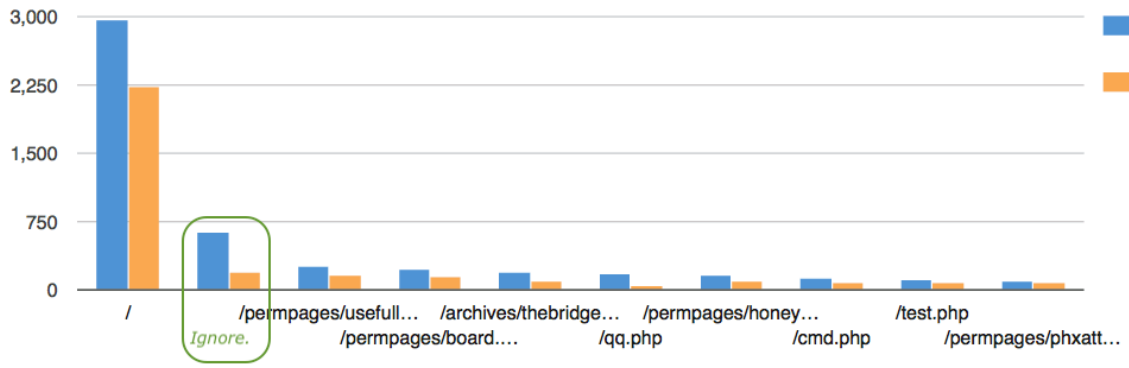
The most visited pages for August 27, 2018 to September 23, 2018:

Top Pages

Date Range: 8/27/2018 to 9/23/2018



	Page	Page Views		Visits		Bandwidth	
1.	/	2,964	20.35%	2,237	18.75%	89.3 MB	16.77%
2.	*Webmaster testing; ignore.*	629	4.32%	194	1.63%	142.0 MB	26.67%
3.	/permpages/usefullinks.html	257	1.76%	163	1.37%	2.7 MB	0.51%
4.	/permpages/board.html	221	1.52%	147	1.23%	2.7 MB	0.51%
5.	/archives/thebridge/bridge.html	193	1.33%	104	0.87%	150.3 MB	28.23%
6.	/qq.php	180	1.24%	46	0.39%	0.1 MB	0.02%
7.	/permpages/honeywellhistory.html	156	1.07%	103	0.86%	0.9 MB	0.17%
8.	/cmd.php	134	0.92%	88	0.74%	0.1 MB	0.02%
9.	/test.php	107	0.73%	85	0.71%	0.1 MB	0.02%
10.	/permpages/phxattractions.html	94	0.65%	77	0.65%	38.5 MB	7.23%
Other Items (692)		**9,629**		**8,687**		**105.8 MB**	
Total		**14,564**		**11,931**		**532.4 MB**	

After the Home Page, Useful Links was once again the next most popular, followed by the Board and Online Bridge.

Other notable items:

- 25.4% of page views were from China, accounting for 0.93% of bandwidth usage. The USA had 17.2% of page views and 53.0% of bandwidth. The UK had 9.8% of page views and 34.2% of bandwidth.
- Within the USA, Michigan accounted for 16.4% of page views and 5.6% of bandwidth. Arizona had 16.2% of page views and 55.4% of bandwidth.
- Among cities in the USA, Ann Arbor, MI accounted for 15.9% of page views and 5.4% of bandwidth. Wilmington, DE accounted for 8.4% of page views and 0.2% of bandwidth. Phoenix, AZ accounted for 5.3% of page views and 20.2% of bandwidth.
- The Valley of the Sun cities combined (Phoenix, Tempe, Scottsdale) accounted for 11.5% of page views, and 33.5% of bandwidth.