

Website manager's report for period ending March 29, 2023

SUMMARY

Website and email terminology was improved, replacing words with possible racist connotations.

- routine website maintenance and eBridge distribution tasks were performed; no major issues.

A long-standing issue of how much Newtek owes us for unused Windows hosting

following migration to Linux has now been resolved.

DETAILS

(1) Terminology improvement

Terminology on the website and in email communications was improved by replacing words with possible racist

connotations, specifically:

“Webmaster” is now “website manager.”

“White list” is now “allow list,
“ although there is still a link to

a white list guide, whose name I have no control over.

“Black list” is not currently used, but would be replaced by “block list” or “deny list.”

(2) Website Maintenance and Updates

Updated the Home page, including improved tips for eBridge readers to help find their eBridge if it was caught by spam filters, and to reduce the chances of it being caught in future. The improvements were

based on recent experience and research.

(3) eBridge Distribution

The March eBridge was distributed without last month's re-sends, and the cause of the Excel problems was identified and can now be avoided. Ted Rees has also agreed to make changes to the membership database to help in this.

(4) Newtek credit for unused Windows hosting.

When we paid for a year of Linux hosting, Newtek told us that we would receive a credit for our unused Windows hosting that would be applied against our next year's Linux hosting. I have been trying for a couple of months to get written confirmation of this. They agreed that we paid for a year of Windows hosting on Oct 17, 2022, and that we stopped using Windows hosting by Jan 17, 2023, three months later. It follows that we should receive

credit for nine months of unused Windows hosting, but Newtek wanted to only give us eight months' because their billing department said "the opportunity was not entered into our system until November," which sounds like an internal clerical procedure that has nothing to with the amount we are actually owed. However, after many attempts, I do finally have the correct amount in writing, albeit in two separate emails, and Newtek has also now agreed to

automatically apply the credit to any payment we make; not just for hosting.

Kevin